

## **TERMS & CONDITIONS**

1. Wristbands are only valid when securely fastened to your wrist. Broken and unsecured wristbands will be considered void and will not be accepted or replaced.
2. You must be aged 18 or over to attend Edinburgh Cocktail Week. All bars and venues involved operate a strict Think 25 policy. You may be asked to produce age verifying ID.
3. Management reserve the right to refuse entry and service at their discretion and may on occasion have to conduct security searches to ensure the safety of the patrons.
4. A digital or physical copy of your Citizen Ticket tickets must be produced to collect your wristband/s.
5. In the event that Edinburgh Cocktail Week is canceled or postponed, we will contact you with information on receiving an exchange.
6. Tickets are sold subject to Edinburgh Cocktail Week's right to alter or vary the programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.
7. Tickets cannot be exchanged or refunded after purchase.
8. Wristbands are not permitted for resale.
9. Entry to the Cocktail Village is operated on a first come basis, subject to capacity limits, and is not guaranteed. We do not sell wristbands specific to individual days or live performance.
10. Edinburgh Cocktail Week management and participating bars & venues accept no responsibility for any personal property.
11. The event listed on the purchased ticket is strictly for ticket holders who are 18 years of age or older.
12. Entry to the Cocktail Village, masterclasses, events and parties is subject to operating capacities, with entry permitted on a first come, first serve basis.
13. Operation and opening times of the Cocktail Village are subject to licensing.
14. Information within the ECW Guide is accurate at time of publication.